



Children's Services
Since 1895

In partnership with



National Inclusion Support Subsidy Provider Frequently Asked Questions (FAQs) September 2009

General

Q: When do the new IPSP 2009-12 Guidelines come into effect?

A: The new IPSP 2009-12 Guidelines came into effect when they were released by DEEWR on 30/07/2009. A list of the key changes within the new guidelines has been sent to ISAs by DEEWR and a summary can be found at www.ku.com.au

To assist Inclusion Support Agencies (ISAs) and Services, during the next few months DEEWR and the National Inclusion Support Subsidy Provider (NISSP) Team will provide information and support regarding the changes and how to fill in the new forms. The NISSP will also accept both new and old Application and Claim Forms up to 1/11/2009.

Q: What are the subsidy rates?

A: Extract from IPSP Guidelines 2009-2012

ISS Rates for centre based care services:

Care Type	Subsidy Limit as at 1 July 2009 (indexed annually)
Long Day Care (LDC), including Vacation Care programs provided through a LDC Centre	<ul style="list-style-type: none"> \$15.95 per hour for an additional carer up to a maximum of 25 hours per week, 52 weeks per year based on 5 days attendance (up to 12 weeks per year for VC in LDC)
Flexible / Innovative Services, MACS	<ul style="list-style-type: none"> \$15.95 per hour for an additional carer up to a maximum of 25 hours per week, 52 weeks per year based on 5 days attendance
Outside of School Hours Care (OSHC), including non-mainstream OSHC	<ul style="list-style-type: none"> \$15.95 per hour for an additional carer up to a maximum of 25 hours per week, 42 weeks per year based on 5 days attendance \$15.95 for an additional carer up to a maximum of 8 hours per day, 6 days per year (for the purpose of pupil free days only).

Vacation Care	<ul style="list-style-type: none"> • \$15.95 per hour for an additional carer up to a maximum of 40 hours per week, 12 weeks per year based on 5 days attendance • \$15.95 for an additional carer up to a maximum of 8 hours per day, 6 days per year (for the purpose of pupil free days only)
Occasional Care (OCC), including non-formula funded OCC	<ul style="list-style-type: none"> • \$15.95 per hour for an additional carer up to a maximum of 25 hours per week, 52 weeks per year based on 5 days attendance
Mobile Services	<ul style="list-style-type: none"> • \$15.95 per hour for an additional carer up to a maximum of 25 hours per week, 52 weeks per year based on 5 days attendance

ISS Rates for home based care services

Care Type	Subsidy Limit as at 1 July 2009 (indexed annually)
Family Day Care (FDC)	<ul style="list-style-type: none"> • Capacity Payment of either \$4.24 or \$8.48 per hour per care environment up to a maximum of 50 hours per week, 52 weeks per year.
In Home Care (IHC)	<ul style="list-style-type: none"> • Additional Payment of either \$4.24 or \$8.48 per hour per care environment up to a maximum of 50 hours per week, 52 weeks per year.

Q: When do the new subsidy rates come into effect?

A: The new subsidy rates came into effect from 1/07/2009. Any hours which you claim for an Additional Worker or Capacity/Additional Payment for Family Day Care/In Home Care from 1/07/2009 will be paid at the new rates.

Q: How can I find out more information?

A: Contact your ISA for more details regarding the revised ISS Guidelines and applying for ISS.

As they become available updated FAQs, new forms and information that is sent to ISAs/services, will be able to be downloaded from www.ku.com.au

For additional information please send an email to issinfo@ku.com.au (or for NT, QLD and TAS queries, iss@ics.org.au). These email boxes are cleared daily and if we cannot reply immediately, we will do so within 48 hours. Please provide your telephone number in the email so that if your question requires a detailed answer, a member of the NISSP Team can call you to discuss.

You can also contact the NISSP Team toll-free on **1800 824 955**.